

Health Plan Spotlight: Health Net of California

Overview

Founded over 45 years ago, Health Net of California (Health Net) has more than 90,000 network providers who serve more than three million members across California. Health Net covers approximately 12,500 CalPERS members through their Salud y Más plan in Southern California. The Salud y Más plan currently provides access to care in six counties as well as in Mexico. Care in Mexico is provided through the Sistemas Medicos Nacionales, S.A. de C.V, (SIMNSA), a Mexican healthcare company.

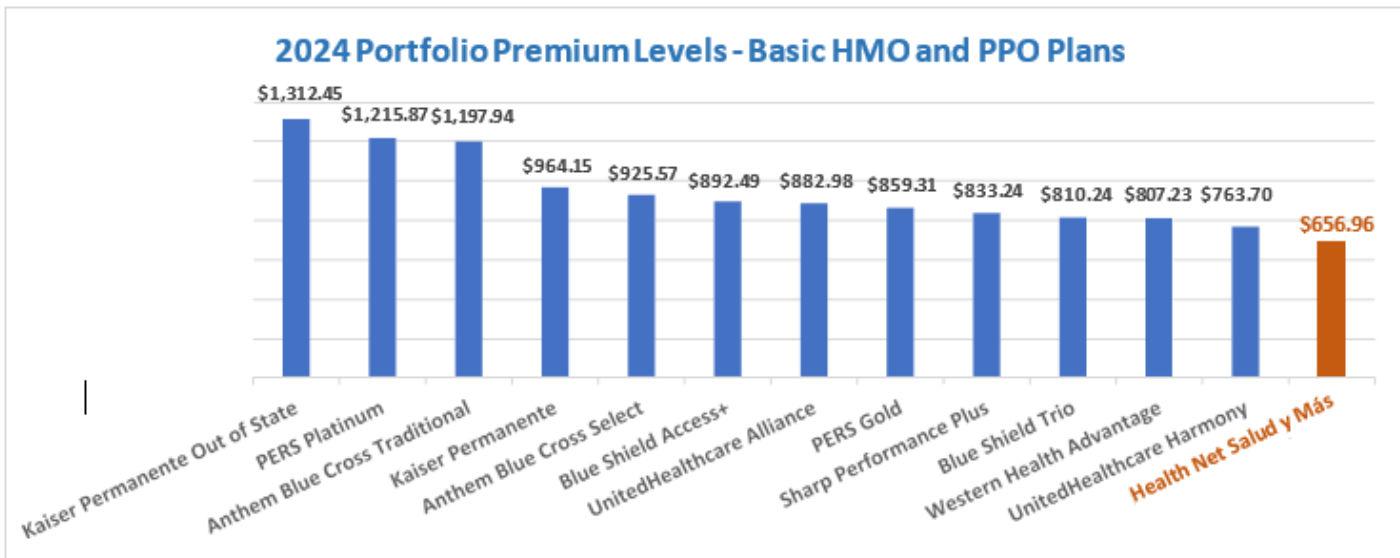
Highlights

Clinical Quality

Health Net earned 3.5 out of 5 on the National Committee for Quality Assurance’s (NCQA) Health Plan Ratings for 2023¹, similar to the majority of our HMO plans. In 2023, the most recent year for which we have performance measure data available, Health Net had more quality measures above the benchmark than below. In addition, they improved their scores significantly for three measures: controlling high blood pressure, diabetes care, and postpartum care. To improve 2024 quality performance, Health Net developed targeted strategies for the measures in the Quality Alignment Measure Set, including childhood immunizations, colorectal cancer screening and controlling high blood pressure. Health Net is also partnering with their providers and provider groups to help drive rapid improvements in quality measure outcomes through the Evaluating Data to Generate Excellence (EDGE) process, which is a five-step, change management process that integrates quality improvement tools and strategic provider engagement to improve member care and the collection of data necessary for effective quality reporting.

Competitive Premiums

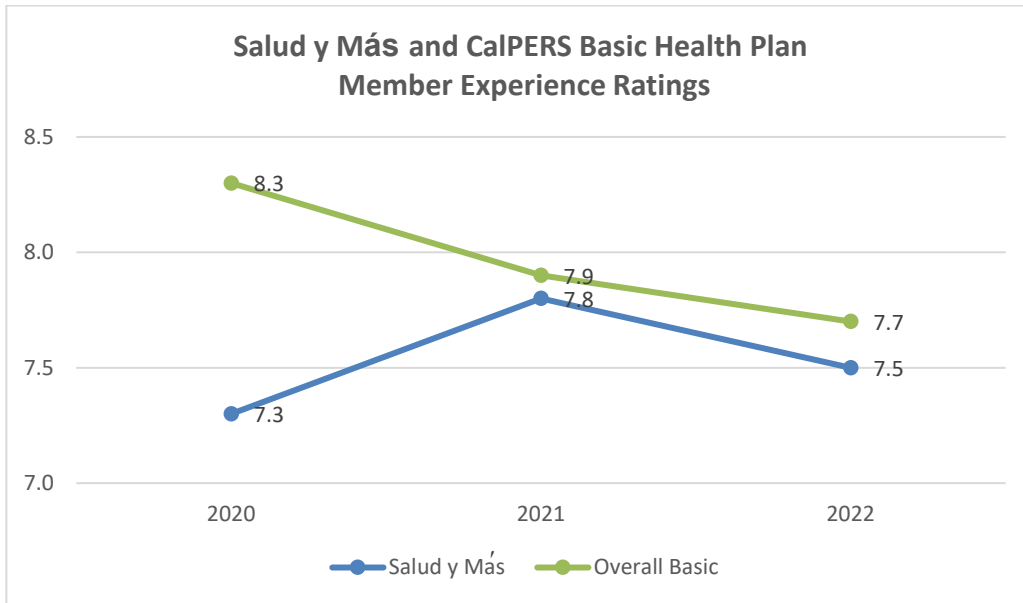
While higher premium increases are being seen across the industry, Salud y Más increases are lower than the overall statewide increase of 10.77%. In 2024, premiums have increased by 4.54% for Salud y Más but it remains the lowest priced plan in our portfolio.



¹ The NCQA health plan ratings and performance measures are reported by health plan, not by an individual product.

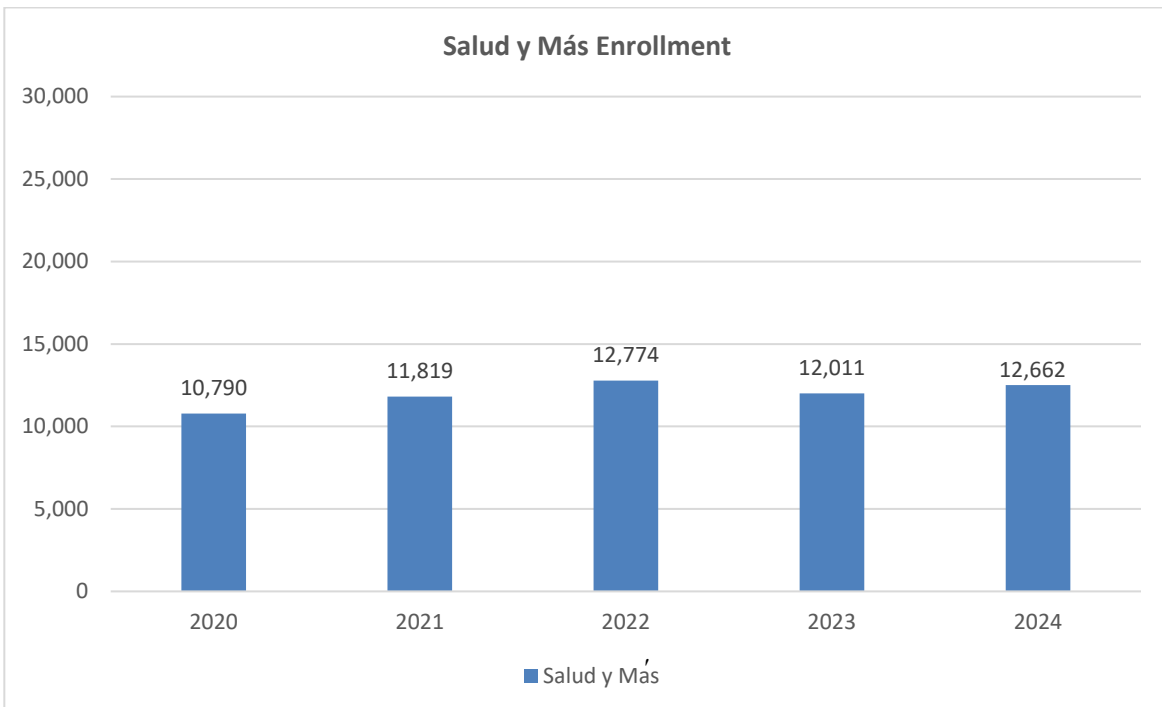
Member Experience

The annual CalPERS Health Plan Member Survey asks members to rate their health plan and overall health care satisfaction using a 10-point scale where 0 is the lowest and 10 is the highest possible rating. Nationally and among CalPERS health plans, member experience ratings have decreased since the pandemic. Salud y Más member ratings are shown below compared to the average of our Basic plans:



Enrollment

Overall, Salud y Más has maintained a stable member enrollment, increasing slowly over the last five years.



Expansion into Rural Counties

In 2025, Health Net will expand its Salud y Más plan into Imperial County.

Health Net Salud y Más

